

EAP Summary of Services

A Benefit for you and your family members provided by Harrison Electrical Workers Trust

The Employee Assistance Program (EAP) is a **FREE** and **CONFIDENTIAL** benefit that can assist you and your eligible family members with any personal problems, large or small, such as:

- Marital conflict
- Conflict at work
- Depression or Anxiety
- Stress management
- Family relationships
- Financial/legal/consumer concerns
- Alcohol or drug abuse
- Grieving a loss
- Career development services

Personal Consultation with an EAP Professional

Access up to three (3) counseling sessions face to face, over the phone, or online. Cascade EAP professionals will help identify problems, establish goals, make recommendations, and develop action plans.

E-Support

A live online virtual session (video or chat) with an EAP professional. For additional information, or to set up a session, please visit www.cascadecenters.com or email esupport@cascadecenters.com

Crisis Counseling

Available on a 24 hour 7 days a week basis.

Work / Family / Life

Cascade will do the research for you. We will help locate resources and information related to Eldercare, Childcare or anything else you may need.

Legal Consultations / Mediation

Call Cascade for a thirty-minute office or telephone consultation at no cost with a network attorney/mediator. If you decide to retain the attorney/mediator after the initial consultation, a 25% discount from the attorney's/mediator's normal hourly rate is available.

Financial Coaching

Coaches will provide 30 consecutive days of unlimited financial coaching, developing a needs analysis and an online written action plan to help develop better spending habits, reduce debt, improve credit, increase savings, and plan for retirement.

Identity Theft

This service provides members with up to a 60-minute free consultation with a highly trained Fraud Resolution Specialist™ (FRS) who will conduct emergency response activities and assist members with restoring their identity, good credit, and dispute fraudulent debts.

Home Ownership Program

If you are looking to buy, sell, refinance, or invest in a home, this program offers a network of prescreened service providers that offer free consultations. Also available are pre-negotiated discounts for select services. To access or for more information, call 866-505-3244.

Legal Tools

Free online legal forms for areas such as creating a will, financial power of attorney, living will or final arrangements. Complete instructions on the proper signing and specific witnesses requirements are provided. To Access:

- 1) Go to www.cascadecenters.com
- 2) Hover on the Employee Assistance tab and Click Legal Tools
- 3) Click visit Legal/Financial Library
- 4) Click on Legal Tools

Cascade Personal Advantage

Innovative educational tools allowing you to manage your stress and improve quality of life. Chat live with an EAP counselor, take self-assessments, view videos, access personal growth courses, download documents, and more. To Access:

- 1) Go to www.cascadecenters.com
- 2) Click "Member Log-In"
- 3) Register as a new user
- 4) Enter company name: **Harrison Electrical Workers**



CASCADE CENTERS
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For Assistance Call: 800-433-2320
or Text: 503-980-1777
www.cascadecenters.com

Your Success is...
Our Compass

