



The Harrison Electrical Workers Trust office is undergoing major upgrades and a transition in software. This transition will occur for the main administrative software the first week of January and for the claims software the second week of January. Please know that the Trust Office has done everything possible to make this as smooth as possible for the members. What the software transition means to you:

- There will be a short black out period for the processing of Flex claims. Expect Flex claims to begin processing again the week of January 15<sup>th</sup>.
- There will be an approximate three week black out period for the releasing of medical claims. The Trust Office has worked very hard to get all claims received processed prior to this transition. Expect claims to begin being released again the week of January 22<sup>nd</sup>. This period is important to audit all output for accuracy.
- Sometime in February expect to receive new medical/dental ID cards if you are on the Trust medical or dental plan. Your current ID cards will continue to work for the time being.
- Your personal data when you log into the Harrison website at [www.harrison.aibpa.com](http://www.harrison.aibpa.com) will not update further. In February a notice will be mailed to all members letting you know of a newly launched and improved website with instructions on how to log in.